

RICHARD G. FURLONG, JR.
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Mr. Furlong is a Senior Stakeholder Liaison in the Stakeholder Liaison office of the Internal Revenue Service Communications & Liaison Division. Stakeholder Liaison serves as the primary IRS liaison office to tax practitioner and industry organizations throughout the country.

Each year, Mr. Furlong represents IRS at both face-to-face seminars (prior to Covid-19) and online webinars where he discusses IRS policies and procedures, tax law updates, tax professional data security, and emerging areas of tax administration. In 2018 he served on a detail assignment to the IRS C & L Technical Communications Branch where he assisted with the development and implementation of the IRS communications and outreach strategy for various provisions of the Tax Cuts and Jobs Act (TCJA). In 2023 he became a member of the C & L “Clean Energy Credits” team developing outreach products and strategy for these credits. Mr. Furlong also coordinates the PA Practitioner Liaison meetings where he engages with the IRS Liaison representatives of Pennsylvania Tax Professional Organizations.

Mr. Furlong is a graduate of the University of Pennsylvania Wharton School with a Bachelor of Science degree in Economics.

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Leslie Chambers is a Senior Stakeholder Liaison with the Internal Revenue Service. She represents the IRS at educational and taxpayer outreach events working with tax professionals, industry associations, small business owners, as well as underrepresented communities.

Leslie has been employed with the IRS since March 1988 - eight years as a Tax Examiner, eight years as a Collections Contact Rep, three years as a Quality Analyst, twelve years as a Practitioner Priority Service Supervisor, and the last year in Communication & Liaison.

Leslie holds a bachelor's degree from Temple University with a major in Accounting and an MBA from Rosemont College.

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Ms. Figueroa has worked for Internal Revenue Service for 23 years. For the past 17 years she has been with the IRS Taxpayer Advocate Service. She began her IRS career in Puerto Rico Accounts Management call site, serving individuals, businesses and international taxpayers residing in U.S. tax possessions and territories. She also worked in the Small Business/Self-Employed division's Centralized Insolvency Operation and Centralized Case Processing at the Philadelphia Campus. Since joining TAS in 2007 she has advocated for taxpayers in many ways: as an Intake Advocate, Case Advocate, and as an Account Technical Advisor with the Internal Technical Advisor Program. Ms. Figueroa served as the Taxpayer Advocate Group Manager in the Philadelphia West office for three years before moving over to the Local Taxpayer Advocate position in Newark Delaware in October 2019. In her supervisory position within the Taxpayer Advocate Service Ms. Figueroa is passionate about advocacy, protecting taxpayers' rights, and educating taxpayers in her region. She finds it rewarding to know that she can help make a difference every day in someone's life.